

# Have a legal issue?

Legal Aid Ontario (LAO) is here to help.

## We deliver services in the areas of:

- Criminal legal issues  
(including those involving the Youth Criminal Justice Act)
- Family legal issues  
(including those involving domestic violence\*)
- Poverty law issues  
(including, housing, income, disability and social assistance, employment and work)
- Child protection legal issues
- Refugee and immigration legal issues
- Mental health legal issues

## We can help you:

- Find the best service for your needs\*\*
- Apply for legal aid

## How to connect with us:



### Call LAO's contact centre

Open Monday to Friday between 8 a.m. and 5 p.m. EST.

Greater Toronto Area: 416-979-1446

Toll-free: 1-800-668-8258

Teletypewriter (TTY): 711

Interpretation is available in over 300 languages.



### Live chat with an agent

Go to [legalaid.on.ca](http://legalaid.on.ca) and start a live chat to get answers to common questions in English or French.

Chats are open from Monday to Friday between 9 a.m. and 5 p.m. EST.



### Use the LAO Client Portal

Visit [legalaid.on.ca](http://legalaid.on.ca), and go to the Client Portal.

Scan to visit our website.



[www.legalaid.on.ca](http://www.legalaid.on.ca)

\*Domestic violence can include emotional and psychological abuse, physical abuse, sexual abuse, financial abuse, stalking, intimate-partner violence, child abuse, elder abuse, and abuse in a caregiving relationship.

\*\*LAO offers specialized services for Indigenous peoples. If you are First Nation, Métis or Inuit, it is recommended that you self-identify when contacting LAO to access these services.