# Have a legal issue?

Legal Aid Ontario (LAO) is here to help.

#### We deliver services in the areas of:

- Criminal legal issues (including those involving the Youth Criminal Justice Act)
- Family legal issues (including those involving domestic violence\*)
- Poverty law issues

   (including, housing, income, disability and social assistance, employment and work)
- Child protection legal issues
- Refugee and immigration legal issues
- Mental health legal issues

## We can help you:

- Find the best service for your needs\*\*
- · Apply for legal aid

## How to connect with us:



## Call LAO's contact centre

Open Monday to Friday between 8 a.m. and 5 p.m. EST.

Greater Toronto Area: 416-979-1446

Toll-free: 1-800-668-8258 Teletypewriter (TTY): 711

Interpretation is available in over 300 languages.



## Live chat with an agent

Go to legalaid.on.ca and start a live chat to get answers to common questions in English or French.

Chats are open from Monday to Friday between 9 a.m. and 5 p.m. EST.



## **Use the LAO Client Portal**

Visit legalaid.on.ca, and go to the Client Portal.

\*Domestic violence can include emotional and psychological abuse, physical abuse, sexual abuse, financial abuse, stalking, intimate-partner violence, child abuse, elder abuse, and abuse in a caregiving relationship.

\*\*LAO offers specialized services for Indigenous peoples. If you are First Nation, Métis or Inuit, it is recommended that you self-identify when contacting LAO to access these services.

Scan to visit our website.



www.legalaid.on.ca