

September 9, 2019

Dear Hon. Doug Downey:

Re: Legal Aid Modernization Project 2019

I am writing on behalf of Punjabi Community Health Services (PCHS) which started its humble journey on July 5, 1990 and is a registered not for profit, charitable and accredited social service agency. Ministry of Health Long Term Care recognizes PCHS as a Health Service Provider. Its mission is to improve the quality of life of individuals, families, and community. Its vision is empowered diverse communities with a mandate to deliver health, settlement, and social services to the community. As a multi-service hub, PCHS provides addictions, mental health, services for seniors, settlement, domestic violence, and services for parents and teens. Primarily, our service recipients are from the South Asian community. Particularly relevant to this proposal we are the leading agency providing culturally informed mental health and addiction services to South Asian communities in the Greater Toronto Area, Calgary, and Ottawa and soon to start a branch in Surrey BC.

Our organization has had a long-standing partnership with legal clinics, such as the South Asian Legal Clinic of Ontario (SALCO). Given the vulnerability of the populations that we serve, our staff routinely refer clients to clinics for legal advice and representation. Over the years, SALCO has assisted women fleeing domestic violence, tenants facing eviction due to unscrupulous landlords, and workers who are exploited and underpaid, among others.

As the Ministry and Legal Aid Ontario (LAO) embark on the modernization of legal aid, we urge the Ministry and LAO to respect the foundational principles of the clinic model and work together with clinics to preserve the clinic model as a way to deliver poverty law service. We also firmly support the need for an independent agency like LAO to deliver legal aid services. The decisions made in the Legal Aid Modernization Project 2019 will have a profound impact on our clients who, as members of racialized and other marginalized groups, are over-represented among low-income Ontarians. LAO has said that it is guided by certain principles and aimed to “reduce the impact to particularly disadvantaged client groups” (e.g. racialized and Indigenous). We ask the Ministry and LAO to keep these principles in mind when making decisions on the legal aid legislation.

We support the position and various recommendations put forward by SALCO, particularly the following foundational principles, viewed from the perspective of the racialized clients we serve, who all face additional challenges in accessing justice due to linguistic and cultural barriers and in some cases, their immigration status.

The principles SALCO has proposed must guide the Modernization Project are:



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- **Accountability:** Clinic law services, offered by independent community clinics and governed by boards of directors, are accountable to the communities we serve, to our community boards, and to our funders.
- **Equity and Inclusion:** The review of legal aid legislation should be guided by the values of equity and inclusion. It should recognize that there should not be a one size fits all solution, and that the connection with clinics' client communities is what drives the work of clinics.
- **Community boards / Services:** The responsibility of clinic boards to determine the needs of their community and to ensure the delivery of clinic law services in accordance with those needs is a critical component of the model and informs the delivery of services.
- **Holistic / Flexible:** Clinics are well-positioned to create community partnerships and services that are holistic, which includes the ability to offer a broad range of services to meet those needs, including systemic work such as law reform, community development, test cases and public legal education
- **Core and stable funding:** The provision of core and stable funding for legal clinics will ensure low income people's legal needs are met and their access to justice will not be affected by changing government priorities.

We join the call on Ministry and LAO to:

- Ensure that the fundamental principles of the clinic model are currently enshrined in the *Legal Aid Services Act*, and must remain enshrined in any future enabling statute
- Reverse the cuts to Legal Aid as a first step to improving clinic law services in Ontario. This year's funding cuts have a significant impact on the services clinics can provide in every part of the province, and particularly to the communities whose clinics were disproportionately impacted.
- Recognize the ability of clinics to respond to community needs because clinics are rooted in the community and are governed by a community board. Clinics have the expertise to respond to changing needs of our low income clients and communities. Clinics are the bridge between communities served by our organization and the legal system; many of our organization's clients have no knowledge of legal aid or the legal system before contacting us and the clinics.
- Engage in discussions with clinics about ways to improve the clinic system, *after* the fundamental principles of the clinic model have been guaranteed and the framework for clinic law services has been enshrined in legislation. To engage in discussions of changes to the clinic system prior to receiving these guarantees would open the door for a significant restructuring of the clinic model or even the elimination of community clinics.

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In light of the impact that changes to legal aid legislation will have on newcomers, asylum-seekers, low-income individuals, and other vulnerable groups that we serve, and the crucial role that legal aid plays in ensuring access to justice, an independent legal aid agency that is client-centred and for the people is needed to safeguard the rights of all, including the most marginalized.

Sincerely,



Baldev Mutta
Chief Executive Officer
Punjabi Community Health Services

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