

Have a legal issue?

Legal Aid Ontario (LAO) is here to help.

We deliver services in the areas of:

- Criminal legal issues
(including those involving the Youth Criminal Justice Act)
- Family legal issues
(including those involving domestic violence*)
- Child protection legal issues
- Refugee and immigration legal issues
- Mental health legal issues

We can help you:

- Find the best service for your needs**
- Apply for legal aid



How to connect with us:



Call LAO's contact centre

Open Monday to Friday between 8 a.m. and 5 p.m. EST.

Greater Toronto Area: 416-979-1446
Toll-free: 1-800-668-8258
Teletypewriter (TTY): 711

Interpretation is available in over 300 languages.



Live chat with an agent

Go to legalaid.on.ca and start a live chat to get answers to common questions in English or French.

Chats are open from Monday to Friday between 9 a.m. and 5 p.m. EST.



Use the LAO Client Portal

Visit legalaid.on.ca, and go to the Client Portal.

Scan this code to access the LAO website.



*Domestic violence can include emotional and psychological abuse, physical abuse, sexual abuse, financial abuse, stalking, intimate-partner violence, child abuse, elder abuse, and abuse in a caregiving relationship.

**LAO offers specialized services for Indigenous peoples. If you are First Nation, Métis or Inuit, it is recommended that you self-identify when contacting LAO to access these services.

LAO Provincial Head Office
Atrium on Bay, 20 Dundas Street West, Suite 730, Toronto, ON, M5G 2H1