## **CONSULTATION OUTLINE**

## Risk level determination for community legal clinics and student legal services organizations



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Legal Aid Ontario (LAO) is consulting about the proposed policy for determining the operational risk level for community legal clinics and student legal services organizations.

 LAO is seeking feedback on the following: Draft Policy entitled <u>Risk Level Determination</u> and <u>Risk Management for Community Legal Clinics and Student Legal Services</u> <u>Organizations</u>

## Overview

LAO uses a risk-based, proportional approach to the oversight of transfer payments and the legal aid services delivered by entity service providers.

Before entering a new service agreement with an entity service provider that is a community legal clinic or student legal services organization (SLSO), LAO must determine the risk level of the clinic or SLSO. The purpose of the risk level determination is to assess how likely the clinic or SLSO is to provide services in accordance with the *Legal Aid Services Act*, *2020*, the Legal Aid Services Rules, and the terms and conditions of their service agreement.

The proposed policy also sets out a framework for managing risks at clinics and SLSOs.

## Resources

When reviewing the draft policy, it may be helpful to consider it alongside:

1. The <u>Legal Aid Services Rules</u> and in particular: Part 4 – Entity Service Providers