



Racialized Communities Strategy consultation questions

What do you know about legal aid?

1. What racialized community do you identify with?
2. If you're not a member of a racialized community / person of colour, what is your interest in Legal Aid Ontario's Racialized Communities Strategy consultation?
3. If you have a legal problem, where would you go to get help?
4. Have you ever heard of Legal Aid Ontario?
 - a. If you answered "yes" what do you know about the services that Legal Aid Ontario provides and funds?
 - b. Was legal aid service easy to access?
5. What are some of the things Legal Aid Ontario can do to make people better aware of how it can help? (Particularly within your community?)
6. How can we let the members of your community know how we can help?

Legal aid services for racialized communities

1. Do you believe that the quality of services received by clients of colour are equal to the quality of service for white clients? Why or why not?
2. How can Legal Aid Ontario improve the services (e.g. paying for a lawyer, providing legal advice or day-of-court help, providing funding for legal clinics, etc.) and access to the services it provides, for racialized communities?
3. What are some legal problems you or members of your community need help with that Legal Aid Ontario does not currently provide services for? (i.e. is there an area of law that affects your community that Legal Aid Ontario doesn't currently cover?)
4. What barriers to legal aid services does your community face?

How legal aid staff can enhance their knowledge and skills

1. What are some of the things that legal aid staff could do to improve the way they help people in racialized communities?
2. What kind of education or training programs should legal aid staff take so that they are aware of issues faced by racialized communities?
3. Legal Aid Ontario currently requires lawyers serving certain client groups to have specific legal knowledge about the vulnerabilities of those communities. What kind of training should be provided and in what areas?

Collecting race-based data

LAO will be collecting race-based data from clients to better plan our services and inform the Ontario government of issues impacting racial communities.

1. How comfortable are you with telling someone what your race is when you are applying for legal aid?
2. What can Legal Aid Ontario do to help people be comfortable answering questions about their race?
3. What do you think about Legal Aid Ontario sharing the race data only – no personal information about client identity will be included – that it collects about clients?
 - a. If you think that data should be shared, who should it be shared with? (e.g. Ontario Human Rights Commission, academics, lawyers, etc.)
4. What other data do you think needs to be collected (e.g. age, gender, etc.), if any? Why or why not?

Legal Aid Ontario advocating for you

1. What do you think Legal Aid Ontario's role should be when it comes to recommending changes to the justice system where race impacts the way you are treated?
2. Which groups or organizations from your community should Legal Aid Ontario work with to affect these types of changes?
3. What can Legal Aid Ontario do to help promote the rights of racialized communities?
4. What else should Legal Aid Ontario know?