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February 15, 2012



Dear [REDACTED]

Re: Access to Information Request No. [REDACTED]

Thank you for your request for access to information, which was received in this office on January 26, 2012, together with the required fee. You requested "all audits, evaluations, program reviews and similar documents on Legal Aid Ontario's toll-free legal assistance service and its decision to close legal aid offices in 2010 in favour of courthouse locations".

At this time, I am enclosing information responsive to your request. No exemptions have been made to these records. An index of documents is attached in hard copy and the material responsive is provided in electronic format on the enclosed USB key. If you require a printed copy of the material, please contact the FOI Coordinator in this office and a cost estimate will be provided.

I trust this information is of assistance to you. I am responsible for the decision to grant you access to these records. You may ask for a review of this decision within 30 days of receiving this letter by writing to: The Information and Privacy Commission/Ontario, 2 Bloor Street West, Suite 1400, Toronto Ontario M4W 1A8, Telephone 1-800-387-0073.

If you decide to request a review of this decision, please provide the Commissioner's office with the following: the file number listed at the beginning of this letter; a copy of this decision letter; and a copy of the original request for information you sent to our institution.

In addition, you must send an appeal fee to the Commissioner's office. That appeal fee for records containing other than personal information is \$25.00.

Yours truly,

Robert W. Ward
President/CEO