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August 5, 2011



Dear [REDACTED]

Re: Access to Information Request No. [REDACTED]

Thank you for your request for access to information, which was received in this office on June 8, 2011. You requested the annual expense of Legal Aid Ontario for client services cases classified as "housing" for the time period 2006/01/01 to 2009/12/31 or most recent fiscal year.

At this time, I am enclosing information responsive to your request, namely a list of the number of legal aid certificates issued related to representation at an administrative board or tribunal where the matter is listed as related to housing. Please note that appeals or judicial reviews are not covered in these statistics as they are not tracked by Legal Aid Ontario according to whether they relate to housing. Also included is the average completed case cost. This case cost is the average case cost of the cases completed in that calendar year for the specific type of case, that is opinions and representation at administrative board or tribunal on housing. Please note that this information is the same information provided in response to your request for access [REDACTED]. The annual cost is reflected in these records by multiplying the number of cases by the average case cost. I also enclose a statement of expenses related to Tenant Duty Counsel for the time period in question, which also responds to your request.

I trust this information is of assistance to you. I am responsible for the decision to grant you access to these records. You may ask for a review of this decision within 30 days of receiving this letter by writing to: The Information and Privacy Commission/Ontario, 2 Bloor Street West, Suite 1400, Toronto Ontario M4W 1A8, Telephone 1-800-387-0073.

If you decide to request a review of this decision, please provide the Commissioner's office with the following: the file number listed at the beginning of this letter; a copy of this decision letter; and a copy of the original request for information you sent to our institution.

In addition, you must send an appeal fee to the Commissioner's office. That appeal fee for other than personal information is \$25.00.

Yours truly,

Robert W. Ward
President/CEO