



---

LEGAL AID ONTARIO  
AIDE JURIDIQUE ONTARIO

---

**Phone/Téléphone:**  
416-979-1446  
**Toll-free/Sans frais:**  
1-800-668-8258  
**Fax/Télécopieur:**

March 16, 2005



Dear [REDACTED]

Re: Access to Information Request No. [REDACTED]

Thank you for your request for access to information. We received the clarification of your access request on February 21, 2005. We acknowledge receipt of \$5.00.

You asked for the following information:

- 1) All documentation regarding your dealings with your past lawyers paid by legal aid. You clarified that you wanted a copy of all your files with legal aid.
- 2) Names of duty counsel who purported to be acting for you.
- 3) Duty counsel whom you spoke to while arbitrarily arrested and detained.
- 4) The past two years (24) months of appeals to area committees – note only number in Province of Ontario
- 5) The past two years (24) months of complaints received by your complaints department and the number complaints made by you. You also asked the current number of employees.

At this time, I am enclosing information responsive to your request, as follows:

Re 1 above – I enclose copies of all legal accounts information and all the contents of the Area Office files related to all your legal aid applications

Re 2 above – From the information provided by you which does not include the times, dates and places where you were assisted by duty counsel we were unable to identify any records responsive to your request.

Re 3 above – From the information provided by you which does not include the times, dates and places where you were assisted by duty counsel, we were unable to identify any records responsive to your request.

Re 4 above – I am enclosing two lists related to appeals heard by Area Committees in Ontario. The list titled appeal area director decision gives the number of appeals to

---

375 University Avenue, Suite 404,  
Toronto, ON M5G 2G1  
Bureau 404, 375, avenue University,  
Toronto, ON M5G 2G1

---

area committee from decisions of area directors in each area for legal aid in Ontario. The second list titled application to appeal court decision refers to decisions of area committee pursuant to s.28 of the Legal Aid Services Act and refers to decisions made by the Area Committee in respect of legal aid applications for certificates for appellate proceedings. In each case, the data relates to the time period from June 2002 to May 2004, which is the most recent data available in respect of this request.

Re 5 above – You asked for the number of complaints received by the complaints department and the number of complaints received by the complaints department from you. The complaints department has advised that from November 2002 to December 2004, 282 complaints were received by that office and no complaints were received by that office from you during that time period.

You also asked the current number of employees. There are 528 full time permanent employees, 45 part time permanent employees, 179 contract employees and 19 temporary employees for a total of 771 employees of Legal aid Ontario throughout the Province of Ontario. There are two employees in the complaints department.

I trust this information is of assistance to you. I am responsible for the decision to grant you access to these records. You may ask for a review of this decision within 30 days of receiving this letter by writing to: The Information and Privacy Commission/Ontario, 2 Bloor Street West, Suite 1400, Toronto Ontario M4W 1A8, Telephone 1-800-387-0073.

If you decide to request a review of this decision, please provide the Commissioner's office with the following: the file number listed at the beginning of this letter; a copy of this decision letter; and a copy of the original request for information you sent to our institution.

In addition, you must send an appeal fee to the Commissioner's office. That appeal fee other than personal information is \$25.00.

Yours truly,

Ruth Lawson  
General Counsel