



Legal Services
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1 877 966 7345

Your new resource for summary legal advice in French

Dear Partner,

The Centre francophone de Toronto's legal clinic is proud to announce the launch of a new telephone line, **1 877 966 7345**, dedicated to providing summary legal advice in French for the Region of Peel as of May 3rd, 2010.

This pilot project adds to similar services launched in 2009 in Ottawa and Sudbury to enhance outreach to under-serviced areas.

The summary advice line is part of **Legal Aid Ontario's** initiatives to increase access to legal services in French in Ontario in order to meet emerging needs. The line will be expanded over the course of the next 18 months in order to serve the regions of Durham and York.

" In giving us this mandate, Legal Aid Ontario has provided us with the means to improve service delivery to the Francophone community in these three regions " said Lise Marie Baudry, Executive Director of the Centre francophone de Toronto.

1 877 966 7345 is a free and confidential service available Monday through Friday, from 9am to 5pm. We offer summary advice in areas such as immigration, housing (tenants' rights), social assistance, employment standards, consumers' rights, etc.

Callers will receive helpful advice allowing them to find immediate solutions to their problems. When necessary, the community legal aid worker will redirect callers to the appropriate community resources or will refer them to a lawyer or an organization offering services appropriate to their needs.

The summary advice line does not replace existing services but creates opportunities to work together and reinforce relationships with local organizations to maintain a continuum of services in French.

We welcome any partnership opportunities aimed at improving services in French in the Peel, York and Durham regions.

Yours truly,

Lise Marie Baudry

Executive Director

Aissa Nauthoo

Director of Legal Services