



Conflict Management Strategy

# Script/Guideline for Duty Counsel

My name is \_\_\_\_\_ and I am a Legal Aid Ontario duty counsel lawyer. I will take all reasonable steps to keep the information that you tell me confidential and private.

A different Legal Aid Ontario lawyer might help the other side(s) of your case. That lawyer will also take all reasonable steps to keep the information that he or she is told confidential and private.

There may be a conflict of interest if two Legal Aid Ontario lawyers help different sides of a case. This is because both lawyers work for or on behalf of Legal Aid Ontario but are helping people with different interests.

Duty counsel lawyers and Legal Aid Ontario are taking all reasonable steps to keep your information confidential and private.

Do you have any questions?